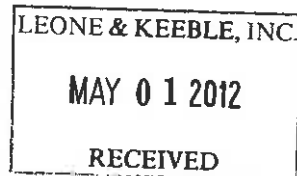


Pinegrove Medical Center
606 N. Third Ave., Ste. 101
Sandpoint, ID 83864

Tel. 208.263.1435
Fax 208.263.4580



Scott R. Dunn, MD
Dan Meulenberg, MD
Jeremy Walters, MD
Kara Walters, DO
Terry Lane, NP
Nichole Grimm, FNP



April 26, 2012

Dear Craig,

I just wanted to say a belated "thank you" for the wonderful job you did with our installation/air seal issue this past year. I cannot tell you how much we appreciate the fact that your company stepped up to the plate in regards to our problem. The insulation crew was professional, and there had been very little if any disruption when they were doing their work last summer. We have noticed a significant but not huge drop in our monthly utility bill. It appears like our electricity use dropped by about 20 to 25% during the winter heating months. Over the years this will certainly add up. Apparently a fair amount of our electricity use involves lighting and computers, etc. However, and more importantly, with the negative air pressure problem corrected, the building was much more livable. No longer did we have the rush of cold air whenever the doors were opened. The hallways were able to maintain a very livable temperature, and there were no cold spots in the building. We did not get any below zero temperatures this past winter, but even on some very cold and windy days the building remained more than adequately heated. Basically this was the first year that we did not have any issues regarding cold spots in the building. We also ended up getting a special stainless steel burner installed on the gas RVU which let us run the natural gas burner continuously on cold days so we did not have to rely so heavily on the electrical aspects of the heating system, the VAV. We remain extremely pleased with our building. I must say that I was very depressed after getting the initial analysis regarding the extent of the negative air pressure problem. However, the remediation has totally met our expectations and we appreciate the professionalism with which Leone & Keeble addressed the issue. Thank you so much for your work. You made it very easy to work with you. On behalf of Scott Dunn, Doug Cipriano, the hospital, and myself,


Dan Meulenberg M.D.

Your Family is Our Specialty