



Volunteers of America

Spokane

West 525 Second Avenue, Spokane, Washington 99204-1301, Tel: 509.624.2378, Fax: 509.624.2275

October 29, 1999

To Whom It May Concern:

Thank you for considering this commendation for the Leone & Keeble company, particularly its Project Manager, Dana Petersen.

Last year Volunteers of America hired Leone & Keeble for an extensive remodeling and elevator installation project. Under Dana Petersen's leadership, the project was completed in a timely manner and the quality of work was outstanding.

Dana was extremely flexible and responsive to our needs. He patiently listened to our concerns and questions, solved our problems and found ways to lower our costs. We found him to be remarkably knowledgeable about all aspects of the project and we learned that he was trustworthy, dependable and skilled.

Dana's crew, especially Mauro Castille, was considerate, thoughtful and equally responsive. Dana and Mauro made certain our needs were accommodated and all problems were handled immediately.

We would not hesitate to work with Leone & Keeble again, especially under the management of Dana Petersen. This company can be depended on to deliver a first class job!

Sincerely,

Marilee K. Roloff
President/CEO